How to bid by text

Text messages should be sent to
0778 148 6526

Please note that we cannot guarantee the cost of our texts will be included in any free text bundles supplied to you by your provider, some will include our texts but some will not, depending on the provider.

Enter:

- First enter your Housing Register Reference number, then a space.
- Then your date of birth and separated only by slashes. For example: dd/mm/yyyy.
- Then a space followed by the number of the property you wish to bid on.
- Then send the text.

Instant Response on your text bid

Once you have placed a bid by text. We will automatically text you back to tell you if your bid was successful or not.

IF YOU DO NOT WANT US TO TEXT YOU, TEXT:
(i) Your Housing Register Reference number,
(ii) Then a space,
(iii) Followed by your date of birth,
(iv) Then a space and the word STOP.

TO ENABLE US TO TEXT YOU AGAIN, TEXT:
(i) Housing Register Reference number,
(ii) Then a space ,
(iii) Followed by your date of birth
(iv) Then a space and the word START.

You will not be charged for any texts we send you, but you will be charged at usual text rates when you text us.

Your bid should look like the one shown on the mobile phone in the picture.

When bidding by Text remember:

IF YOU DO NOT WANT US TO TEXT YOU, TEXT:

- To use number not letter - the letter o is not the same as the number 0
- Check your housing register number, date of birth and the reference number of the property before you send them to us
- Separate the day the month and the year of your birth by using the / symbol

Please take care to enter your details correctly, we do not accept responsibility for text messages that are not received. When your message is ready send it to **0778 148 6526**

You can not withdraw any bids by text, as this can only be done by phone or over the internet.